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ALARM USER GUIDE

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GETTING TO KNOW YOUR DEVICE

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TIP

IMPORTANT: In order for the SOS button on the base station to function correctly you must first pair your beacon to your base station.

Press and hold the second button (labelled call 2) on the base station as well as pressing the bottom side button on the beacon simultaneously.

You may see the base station LEDs colour change during this process.

If pairing has succeeded, you should hear the base station say "Pairing successful"

CHARGING BASE — BACK

Loudspeaker

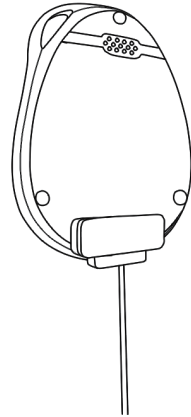## CHARGING BASE — BOTTOM

USB cable

CHARGING YOUR DEVICE

There are 2 ways to charge your device.

1. CHARGING BY MAGNETIC USB CABLE

- When placing the magnetic USB cable on the device charging contacts make sure it is positioned correctly.

- The power indicator (red light) should blink when charging and remain solid when fully charged.

- When the device starts charging successfully you will hear an audible voice prompt.

2. CHARGING BY BASE

- Place the device on the charging base.

- Connect the USB cable from the charging base to the AC adaptor.

The charging base light will glow when charging and turn solid when fully charged.
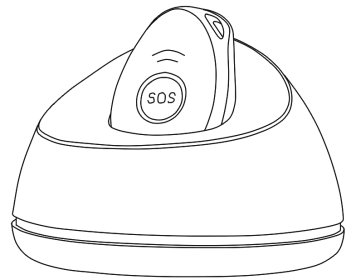
| **TIP**	For the first time use, please fully charge the battery for around 2-3 hours
TIP	The charging base is equipped with a 2000mAh back up battery, which can charge the device when the electricity is off at home or when traveling.
TIP	At 20% it only plays an audible voice prompt. At 15% it plays an audible voice prompt and sends a text message to the emergency contacts.

SWITCHING THE DEVICE ON/OFF

SWITCHING DEVICE ON

1 sec.

(All the LEDs will flash rapidly)
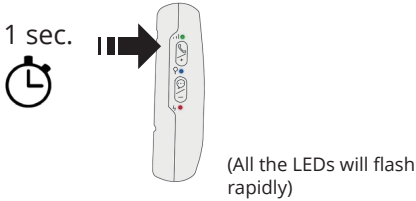
To turn on the device: press the top side button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via magnetic USB cable or putting it into the docking station.

SWITCHING DEVICE OFF
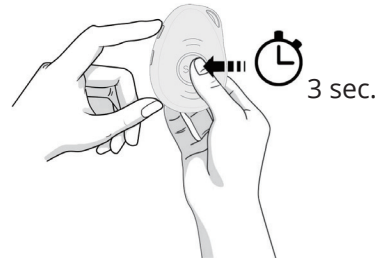
3 sec.

To turn off the device: press and hold the side button and SOS button together for 3 seconds until the LEDs turn off.

WHAT DO THE LIGHTS MEAN?

● **Cellular signal indicator--Green**

Green	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds
Means	The device has a stable Cellular signal	The device is registered to the Cellular network

● **Positioning indicator--Blue**

Blue	Light shows a single flash rapidly every 3 seconds
Means	The device has no latest location fix

Blue	Light shows a double flash rapidly every 3 seconds	Light Off
Means	The device has latest location fix	The device is not fixing the latest location

● **Power indicator--Red**

Red	Red ON (solid)	Red shows a double flash rapidly every 3 seconds
State	Device has been fully charged	BLE connected

Red	Red Blinking Quickly	Red Off or blinking slowly
Means	Battery power is lower than 20%	The device is charging

ACTIVATING AN SOS ALARM

3-4 sec.
(Press for 3-4 seconds)
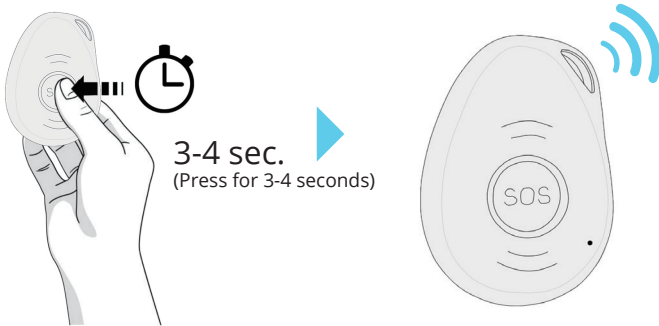
When you need help, press the SOS button for 3-4 seconds till you hear a voice prompt of activating an SOS alarm. Your device will also vibrate at this time.

On activation, the Monitoring Centre will receive an alert from the beacon and will call you shortly afterwards to assess your situation and depending on your needs, will action your emergency as per the instructions provided to us.

Activating the SOS also starts the "Help me!" text message sequence to your emergency contacts.

HOW 24/7 MONITORING WORKS

Press the SOS button

Whenever you need help, press the SOS button on your beacon to contact the 24/7 Monitoring Centre.

Get Help Fast

Our monitoring centre will respond to you within 2 minutes of receiving your alert.

We will contact you

To assess the situation, our fully trained operators will contact you through your beacon.
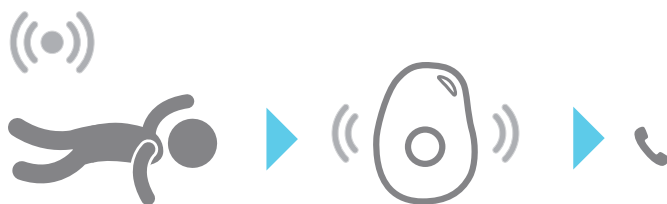
Take action

We will dispatch emergency services as required then call your nominated emergency contacts.

TIP If you need to adjust the sound volume during a call use the side buttons +/- .

FALL DOWN ALARM

Sometimes daily activities (such as sports, or dropping your beacon) may cause your beacon to detect a fall incorrectly and cause a false alarm. You can always cancel the fall alert before the alarm notifies the monitoring centre by pressing the SOS button during the initial voice prompt sequence.

TIP

IMPORTANT: It is possible that the beacon may not correctly detect a fall down event under certain circumstances. Using the SOS button is critical to get help in an emergency situation. If you have fallen, but do not hear the beacon voice sequence activate please press the SOS button.

SILENT MODE BUTTON
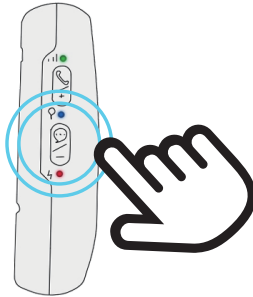
- Double click the bottom side button to turn off voice warnings, double click again to turn on voice warnings.

IMPORTANT: Switching off voice prompts will mean that when you activate an SOS alert, or a fall down is detected your beacon will remain silent until your alert is received by the Monitoring Centre.

When determining whether or not to turn off the voice prompts, please consider your personal situation and whether or not it would be appropriate to switch these prompts off.

It is recommended that elderly users of the beacon always have their voice prompts turned on. Turning off voice prompts may be confusing for the elderly, for example if a fall is detected and the sequence is activated, the user may not remember voice prompts are disabled and they may proceed to press the SOS button, which in turn would cancel the fall alert sequence (as the beacon allows for canceling false positive fall alerts.

SPECIFICATIONS:

- Dimension: 61mm*44mm*16mm
- Weight: 40g
- Battery: Rechargeable, 3.7V, 850mAh
- Charging voltage: 5V DC
- Waterproof: IP67
- Locating technology: GPS

CAUTIONS:

- Don't use & store the unit in dusty places.
- Don't put the unit in overheated or over cooled places.
- Clean the unit with a piece of dry cloth. Don't clean in chemicals, detergent.
- Don't disassemble or refit the unit.
- Using other batteries will cause unwanted situation.

Address	Shop 2, 271 North East Road, Hampstead Gardens SA 5086
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Monitoring Centre	**1300 365 151**
Email	info@activewatch.com.au
Website	**www.activewatch.com.au**